State of Louisiana
Department of Revenue

Process Improvement Initiative for
Remittance, Return, Data and Image
Processing System
Solicitation No. 4400008157PSC

Official Responses to Written Inquiries

1 - 1.1.2 Goals and Objectives Utilize USPS Confirm mail tracking services for forecasting incoming mail volumes to assist in determining appropriate staffing levels and to reduce the requirements for certified outgoing mail. – **Please provide additional details regarding this requirement and specifically provide details related to "outgoing" mail?**

Response: The use of USPS Confirm Services is a goal of the project. The Department currently utilizes certified mail to verify delivery of various types of correspondence. Confirm Services could possibly reduce the number of certified mailings. The proposed solution should provide recommendations on the best use of USPS Confirm services.

2 - 1.27 – Contract Award and Execution The State reserves the right to enter into an Agreement without further discussion of the proposal submitted based on the initial offers received. – **Will the selected vendor have a chance to review terms and conditions? Is there a period of negotiation?**

Response: The terms and conditions are included in the sample contract in Appendix A of the RFP. The proposer should address the specific language in the sample contract and submit with its proposal any exceptions or exact contract deviations that its firm wishes to negotiate with the exception of contract provisions that are non-negotiable. Those provisions can be found in Section 1.18 of the RFP.

3 - If the contract negotiation period exceeds 30 days or if the selected Proposer fails to sign the contract within seven calendar days of delivery of it, the State may elect to cancel the award and award the contract to the next-highest-ranked Proposer. – **Does the seven days refer to a delivered contract after negotiations?**

Response: Yes.

4 - Section 2.4.1   Remittance Processing Provide for an interface to capture images and data from the Opex 3690i's. – **What work is expected to be processed on 3690? An earlier notation suggests that the 3690i includes a color scanning capability. What is the purpose for the color scanning capability?**

Response: The 3690i's were initially purchased for processing correspondence. LDR desires to have an interface that includes OCR/ICR of processed data. The proposer is to provide the best use of the 3690i's in the proposed solution. The proposed solution should include capturing color image as well as black/white and grayscale from all scanning equipment, including high speed scanners. The color images will benefit data entry functions.

5 - Section 2.4.2 Return and Document Processing Provide the ability to key data from paper documents that are not conducive to the use of scanning technology. The ability to view a full document image on one portion of the screen and see all fields associated with the document in the keying application in another portion of the screen must be provided **– How is the image display possible when it is not scanned?**

Response: The proposed solution should provide the capability to scan the document to create an image and key the data directly from paper documents. For such documents, the solution should provide for the ability to key data directly into the proposed data entry application for transmission through the UDF rather than relying on keying directly into the GenTax application. Display of the image is not necessary in the key from paper application.

6 - Provide for the receipt of and reporting on data from the InfoPointe/InfoPoll system and Opex MPS-40. **– Please provide more specifics regarding the implementation of Smead and**

InfoPoll including current/expected workflow and information related to any integration of the two solutions.

Response: InfoPointe/InfoPoll will be used to capture operator efficiency and mail opening statistics. The Smead system will track batches of documents as they progress through the various work processes from the time a batch is created up to and including final disposition. Ideally, the proposed solution should include reporting functionality for these and other systems.

7 – 6.0 Verification of Coverage Contractor shall furnish the Agency with certificates of insurance affecting coverage required by this clause. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf. The certificates are to be received and approved by the Agency before work commences. The Agency reserves the right to require complete, certified copies of all required insurance policies, at any time. – **Please confirm that certificates may be provided after award and not as part of the RFP response.**

Response: The certificates will only be required from the successful bidder and can be provided after the award.

8 - Additional Question: In the Pre-Proposal Q&A document sent 8/28/08, it was stated that budgetary information is available upon written request. Please provide available budgetary information for the Process Improvement Initiative for Remittance, Return, Data and Image Processing System (File #4400008157PSC)

Response: The budgetary information can be found in the attached file.

r wservlet.pdf

9 - RFP p. 6, 1.1.2 Goals and Objectives, "Implement the IBML Soft Trac operating platform on all IBML scanners;" Does the State with this requirement indicate a plan to discontinue use of Quick Scan from Fairfax Imaging and use only SoftTrac from IBML on all current and future IBML scanners?

Response: Yes.

10 - RFP p. 6, 1.1.2 Goals and Objectives, "Configure all scanning equipment with the functionality to run all scanner jobs and form type." Does the State envisage a single "standard" software interface for all scanning devices, i.e., one scan software for all the different scanning devices currently installed?

Response: The goal is to be able to have any tax form or tax payment received by the Department processed on the Image Trac 3 and 4's scanning devices. LDR will work with the selected vendor to determine the best use of the Image Trac 2, Scan Optics 9000m and the Opex 3690I scanning devices. The proposed solution should provide the most efficient solution to accomplish this goal.

11 - RFP p. 23, 2.41 Remittance Processing, "Provide controls to measure turnaround time from the date received until the date of funds deposit;" **Does the State desire these controls at the transport? Or is the State looking for integration with the mailroom?**

Response: Currently, LDR captures information such as "received date" at the scanner. The proposal should provide the most efficient solution to perform these measurements.

3

12 - RFP p. 23, 2.41 Remittance Processing, "Provide for remote capture of remittance information from eight regional offices for centralized processing by RPC." Does the State wish simply to capture document images via remote scanners on the WAN and perform all data capture centrally? Or is some other model envisaged?

Response: LDR desires to capture images remotely, and perform OCR/ICR and data capture centrally.

13 - RFP p. 23, 2.41 Remittance Processing, "Provide for payments and their associated documents to be imaged together in "pass one" of the remittance processing function. Solution must provide for the imaging of checks in a "face up" orientation." Will the State verify that this requirement is met by their currently-installed scanners or for the scanners they have selected?

Response: Yes. All currently installed scanning equipment currently image checks in a "face up" orientation.

14 - RFP p. 23, 2.41 Remittance Processing, "Classification of funds received is currently accomplished through the current VistaCapture system. LDR anticipates using the GenTax integrated tax system to accomplish classification of funds in the future. However, the solution shall include a method to continue classification of funds through the front end processing system during the phased in implementation." Will the State please provide more information regarding the requirement to "include a method to continue classification of funds through the front end processing system during the phased in implementation?"

Response: LDR will run VistaCapture until full implementation of the new system. The proposed solution will need to interface with VistaCapture to provide data for the classification of funds received by tax type.

15 - RFP p. 24, 2.41 Remittance Processing, "Provide for a reporting system that is able to provide data from the production and archival databases." Does the State envisage that the reporting system would connect data from more than one database?

Response: The proposer should make that determination in the proposed solution.

16 - RFP p. 25, 2.4.3 Forms Processing It is our understanding that the State already owns the scanning hardware that is likely to be used for this contract. Is then the listing here of hardware requirements in this section informational only, or is the State indicating that additional or different scanning hardware is required for this contract?

Response: The equipment listing is informational only and is available for use in the proposed solution. The proposer should also include a listing of any additional or replacement equipment needed.

17 - RFP p. 26, 2.4.4 Image Support, "The image quality of check images created by the solution must meet Check21 requirements." Since scanning hardware has a primary effect on image quality and since the State desires to re-use State-owned and currently installed scanning hardware, we ask that the State provide a summary of the currently-installed scanning equipment meeting this requirement and the currently-installed scanning equipment that does not meet this requirement.

Response: The proposer should review the list of currently install hardware and the solution should include image enhancement capabilities that meet Check21 requirements if needed.

18 - RFP p. 30, D. List of Hardware, "No equipment shall be purchased from this contract; all hardware shall be purchased by LDR through the Office of State Purchasing in accordance with the requirements of the Louisiana Procurement Code." Does "equipment" as used here refer to all hardware (mailroom machinery, scanners, encoders, etc.) or only to computer hardware (servers, workstations, routers, etc.)?

Response: *"Equipment" refers to **ALL** hardware.*

19 - RFP p. 31, 3.2 – Oral Presentation (Value of 10 Points), "Proposers will receive scores in three (3) categories as follows:

    1. **Product Functionality**

    2. **Technologies Utilized**

    3. **Ability to help LDR meet its stated objectives"**

How are these 3 categories scored and how does the scoring of each relate to the Value of 10 points for the Oral Presentation?

Response: All three categories shall be scored in relation to the solution's ability to meet all requirements and LDR objectives. The distribution of the 10 points will not be announced beforehand.

20 - RFP p. 31 - Oral Presentation (Value of 10 Points), "Because annual maintenance is needed to keep the software operational, to keep current on releases, and to take full advantage of all features of the software, for budgetary purposes, the proposer should include the fee for providing annual maintenance of software."
"Annual maintenance" as defined above could be interpreted to be maintenance services on the part of the vendor that are required to keep COTS software source code free of defects, up to current release versions, and progressive with new features and functions. This definition would not include object code changes or updates due to year to year tax form and application changes (sometimes known as "annual changes"). Does the State's requirement for "annual maintenance" indicate that the State expects the proposed software for the remittance, return, data and image processing system to be adequately user-friendly and documented to enable State employees to be responsible for annual changes and that the State and not the proposing vendor will, for the contract period and beyond, be responsible for annual changes required due to tax code/legislative changes from one tax year to the next for all hardware, software and systems?

Response: The State desires a processing system that is sufficiently user friendly to enable state employees to increasingly perform certain system changes internally. However, the state anticipates entering into a separate professional services contract to perform any annual changes such as those associated with legislative changes, etc. not performed internally. Those charges should not be included in the "annual maintenance of software" fee.

21 - Page 48, 5.0 DELIVERABLES, "Provide *Post Implementation Support* to the State after the implementation of the system. Contractor will provide xxx (n) qualified staff for XXX month following implementation." Please specify the values of xxx and XXX.

Response: Those values should be indicated in the proposed solution.

22 - Addendum 2, 20. Question, "Can budget information be shared? Answer: Funds have been set aside for this project. Some additional information can be available upon written request." We ask that the State consider this the written request for this additional information about funding.   Will the State please provide this information at its earliest convenience?

Response: Please see the response to question #8.

23 - On page 10 one of the goals is to *"Provide for more efficient support, internal control of documents processed, improved interfaces with Gentax and Gentax imaging;"* Gentax is a closed proprietary solution from the FAST Enterprises LLC. No company is allowed to interface with the Gentax system but FAST. Is the prospective bidder expected to sub-contract some of the services to FAST or has LDR made arrangements with FAST to enable interface by others?

Response: A sub-contract with Fast Enterprises will not be required. Interface with Fast will continue to be through the UDF process. Fast Enterprises is aware of the project and will accommodate any necessary changes.

24 - On page 9 The State says *"LDR desires to re-engineer RPC end-to-end processing to provide more streamlined and accurate processing with technologies and processes that are relevant for the current and future needs of RPC and LDR. "* How can a prospective bidder fix price individual re-engineering items that may or may not be selected by the state during the re-engineering process? Can a bidder provide a Time and Materials contract? Are bidders allowed to provide alternative pricing models or is only a single firm fixed price allowed?

Response: Proposers should include features and items that will result in the best possible solution with a firm fixed price.

25 - Section 1.4, Proposal Submittal, states that *"All proposals shall be received by the Department of Revenue no later than the date and time shown in the schedule of events."* However, the Schedule of Events section shows no proposal due date – only a "Proposal Opening Date" of October 6, 2008, 4pm. Is it correct to assume that the due date and time for proposals is identical to this Proposal Opening Date of October 6, 2008, 4pm?

Response: The Proposal Opening Date will be October 21, 2008 at 4:00 pm. The due date and time for proposals is identical to the proposal opening date.

26 - How much notice will be provided to a bidder who is requested by LDR to make an oral presentation?

Response: Proposers whose proposal has scored sufficient points to be invited to provide an oral presentation will be given at least a 2 week notice.

27 - We were unable to attend the pre-proposal conference. Is it possible to get documentation from LDR on key items discussed, questions asked, and answers provided, at that conference? If so, by when could this information be received?

Response: A list of questions, the answers to the questions, and an itemized list of organizations attending are available on the LDR website www.revenue.louisiana.gov .

28 - Section 1.1., Page 9 – The RFP notes that several procurements are ongoing to replace aging equipment and obtain additional processing capability. The components appear to surround mail opening/extraction equipment, scanners, and remittance processing equipment, which directly impact the areas of scope for which this RFP requests services. How should Proposers take this into account in their responses?

Response: All listed procurements have been approved and will be implemented by the time a contract resulting from this RFP is signed. Proposers should provide solutions using current and planned equipment and recommend any additional and/or replacement equipment necessary to implement the proposed solution. Equipment and hardware shall not be included in this RFP. Recommended equipment and hardware will be purchased by LDR in separate procurement action(s).

29 - Section 1.1.2, Page 10 – please confirm that by standardizing on the IBML SoftTrac software on all IBML scanners, DOR desires to no longer use the Fairfax Imaging solution.

Response: References to the IBML SoftTrac software apply to the scanner operating platform. LDR desires to implement a single operating platform for all IBML scanners.

30 - Section 1.1.2, Page 10 – The RFP states a desire to "Reduce the error rate of returns processed through the use of data integrity checks and the automation of manual data validation processes". What data editing is currently performed in DOR's solution (i.e. VistaCapture) and what improvements to this editing process are desired?

Response: Line edits and account number lookups are currently used for most tax returns. Improvements should be identified in the proposed solution.

31 - Section 2.4, Pages 27 – 30 – Many of the RFP solution requirements listed are presumably satisfied already by the current system (e.g. Support OCR/ICR technologies for data capture). Please indicate how the Proposer can distinguish which requirements are new and must be implemented versus those that the solution supports now and will continue to support without implementation by the Proposer.

Response: Proposers should provide solutions addressing all requirements of the RFP.

32 - Section 1.1.2, Page 6 – The RFP notes that DOR would like to provide ICR/OCR field recognition on all Key From Image scanner jobs. Of the scanner jobs listed in Appendix G, how many are Key From Image? To optimize recognition rates does DOR plan to redesign any of the applicable forms?

Response: The goal is to perform ICR/OCR full field recognition on all structured forms and as much ICR/OCR recognition as possible on unstructured forms. LDR will work with the successful proposer to redesign any forms necessary to optimize recognition rates. Each scanner job that performs recognition should have a corresponding Key from Image job in the event that recognition on the form is not possible.

33 - Section 1.1.2, Page 10 - By standardizing on the IBML SoftTrac software on all IBML scanners does DOR desire to continue using IBML's DocNetics image analysis and interpretation software?

Response: Yes.

34 - What happens to images beyond the initial 18 month retention period? How are they handled? Do the images get deleted or archived to CD/Tape?

Response: The images are not included in the archive database. The image archive database is located within Gentax.

35 - What has the historical growth rates of image volumes been?

Response: The historical growth rate of image volumes is not applicable because the image archive is located within Gentax.

36 - What development platform was GenTax built on?

Response: The currently installed version is built upon the VB.Net platform.

37 - How many unstructured/structured forms re-design is in scope of this project?

Response: Quantities are unknown at this time. LDR will work with the successful proposer to redesign any forms necessary to optimize recognition rates.

38 - If a vendor is able to provide a turnkey, totally outsourced solution that is currently in place in another state with the same size and scope of this project, could this be proposed as an alternate solution/process if the solution adheres to the State of Louisiana statutes?

Response: This RFP does not ask for an outsourced solution.

39 - Pursuant to the Louisiana public records law, would the Department of Revenue provide a complete copy of the IT-10 that was approved for this project which clearly depicts the budget requirements?

Response: Please see the response to question #8.

40 - Would the Louisiana Department of Revenue consider outsourcing any or all of the operations and functions of the Revenue Processing Center if it is deemed to be financially feasible? If not, why not?

Response: This RFP does not ask for an outsourced solution.

41 – Page 2 Under System Operations Section, are the Unisys NDP 250's strictly used for the '2nd pass' process of encoding and endorsing while the other scanners are utilized for the return / check scanning? Are there any one pass processes (capture image, data, encode and endorse) applications running on the J&B TMS/NDP 250 configuration?

Response: There are no one pass processes utilized on the NDP 250's.

42 – Page 3 First paragraph lists scanners and scanning platforms, several of which are older models. Which, if any, of these platforms are targeted to be eliminated with this Process Improvement Initiative?

Response: Those items should be identified in the proposed solution.

43 – Page 3 Third paragraph mentions vCapture for remote data capture (KFI) while Part II Scope of Work/Services does not mention the need for the continued support of the outsourcing of remote data capture from image. Does LDR plan to continue to utilize vCapture for remote data capture or should the vendor responses offer other options for 'outsourcing' of data capture activities?

Response: If the proposed solution recommends continued usage of the outsourcing of remote data capture from image, LDR intends to continue to utilize vCapture.

44 – Page 5 Second paragraph and bullet – please confirm that all of these items are pertaining to other procurement efforts and are not to be included in the response other that to confirm capabilities to integrate with these LDR stated objectives.

Response: These items are presented for information purposes and the proposed solution must be able to integrate with them.

45 – Page 5 Second paragraph, 5th bullet - Is it LDR's intent to eventually eliminate the use of the NDP 250's?

Response: That should be determined in the proposed solution.

46 – Page 6 First paragraph, second bullet – please provide additional definition of structured and unstructured barcodes.

Response: Structured barcodes are barcodes for use by the U.S. Postal Service. Unstructured barcodes are barcodes created and used by LDR for internal applications. LDR will work with the successful vendor in designing the barcodes.

47 – Page 6 First paragraph, 8th bullet – please provide additional clarification of expectations for disaster recovery provisions for redirecting mail. Should the proposed solution provide information concerning hardware (scanners, servers, workstations) necessary at a LDR DR site? Has LDR defined a potential DR site location?

Response: The proposed solution should provide information listing the minimum hardware needed for LDR to deposit funds received during an emergency situation. LDR has not yet identified a potential DR site.

48 – Page 7 5th bullet – please provide additional background information concerning the document control system.

Response: The document control system provides visibility to the location of every document that is received, processed, retained and/or disposed of by RPC. The document control system will track groups of documents as they progress through the various work processes from the time the documents are grouped up to and including final disposition. This will be accomplished by attaching a tracking sheet containing a unique barcode to each group of documents. As a group of documents progresses from one work area to another, a bar code wand will be used to read the barcode and update the associated database. The database will be an SQL database The solution will interface with the document control system to validate barcodes read from the tracking sheets, update the database as documents move through the system with information such as the form id of the document and the taxpayer id for the document, and provide reports from the database.

49 - Page 10 Please confirm there is no need for an electronic copy of the proposal – hardcopy responses only.

Response: There is no need for an electronic copy of the proposal.

50 - Page 23 Bullets 4 & 5 states the proposed solution must provide for printing an endorsement on the back of the check and encoding the check with the amount. Do these requirements also apply to electronic presentment?

Response: No.

51 – Page 23 Bullet 9 - Please provide the State's rules for handling "multi" payments (multiple documents and/or checks), particularly where the totals of the documents and the checks do not match. Are non-balancing transactions accepted or rejected? If accepted, how are odd funds amounts apportioned to the documents for posting, for both overpay and underpay cases? Are

there dollar or percentage limits to under/overpay difference allowed? Do these rules differ by tax application?

Response: The current process is manually intensive and the rules for handling "multi" payments are driven by the "batch" nature of current processing. With the movement to transaction based processing, LDR understands there are more efficient means for processing "multi" payments. The proposed solution should provide an efficient means of processing "multi" payments in a transaction based environment. LDR will work with the successful Contractor in implementing the recommended solution.

52 – Page 23 Bullet 16 - The use of ARC is mentioned here, as it is briefly in other places in the document, but no clear statement of requirements is provided for this capability. Does LDOR plan to utilize one of the bank-specific Image Cash Letter deposit products that blends together Check 21 and ARC clearing? Does LDOR plan to utilize a direct ACH transmission of ARC-eligible items identified and segregated electronically by the provided solution?

Response: The use of ARC is merely an example of a means of electronic presentment of paper checks. The solution should present the most efficient means of such electronic presentment.

53 - Page 24 Bullet 6 – Please provide definition of current DLN structure. Can the current structure be modified? If yes, please define limitations.

Response: LDR recognizes that the current structure should be modified. There are no limitations as to what the structure should be. The proposed solution should include a definition of the recommended structure.

54 - Page 26 Bullet 6 ("The image quality of check images…") - Please provide additional clarification of this statement. This requirement would seem to apply where the quality of the original document allows. When an inherently poor quality source document is imaged, Check 21 requires that the image must faithfully represent the document. Consequently, the image will inevitably exhibit the same disqualifying defects as the original paper. For example, a very dark Money Order or an item with a torn corner will probably never meet bank Image Quality standards regardless of how it is imaged.

Response: LDR recognizes that a small percentage of documents won't meet standards for electronic presentment. The proposed solution should provide a method for presenting these items for deposit.

55 - Page 29 Second major bullet from the bottom of the page ("The proposer should describe…") - Please clarify if this is in reference to clearing exception items that don't meet the standards for electronic clearing or if this statement refers to having the ability to clear all checks via paper if, for instance, the T1 line is down (disaster recovery)?

Response: This is in reference to exception items. The proposed solution should also include the capability for presenting items for deposit in emergency situations such as the T1 line being down.

56 - Page 30 Bullet 6 – in order to evaluate expected read rates for structured and unstructured form, please provide estimated machine print vs. hand print for LDR documents.

Response: Based on the proposed recognition engines, proposer should supply benchmark read rates at both the field level and character level for machine print structured forms, hand print structured forms, machine print unstructured forms, and hand print unstructured forms.

57 - Page 45 First paragraph states that LDR shall provide all hardware and off-the-shelf software. Second paragraph states that the Contractor will furnish and install all equipment and software for the proposed solution and will coordinate the delivery and integration of proposed equipment. Please clarify the difference between what LDR is to provide and what the Contractor must provide and who will be responsible for the installation of LDR supplied equipment.

Response: LDR will provide all hardware and off-the-shelf software. LDR will be responsible for the installation of any new hardware. The Contractor will be responsible for providing proprietary software that is part of the proposed solution and any customization of that software.

58 - Page 45 First paragraph states that LDR shall provide all hardware and off-the-shelf software. Does this include hardware requirements (scanners) associated with capture from regional offices? Are regional offices already equipment with scanning / image capture capabilities? If so, what are those capabilities? Should vendor responses include costing information for proposed scanners for the regional offices?

Response: LDR will be responsible for hardware requirements associated with capture from regional offices. Regional offices are not currently equipped to perform this function. Vendor responses should not include costs for any item to be procured outside of the resulting contract.

59 – Page 45 Second paragraph states Contractor will provide one year on-site warranty for the proposed equipment. Does this include equipment identified as needed, but supplied by LDR?

Response: No.

60 - Page 70 "Check Amount Errors". Can we assume that a keyed check amount is considered an "error" if it differs from the final amount assigned to that check after CAR/LAR, keying, balancing/ reconciliation are completed? If not, please provide LDR's definition of Check Amount Errors.

Response: Yes.

61 - Page 84 Please provide the average number of pages per return.

Response: Please see Attachment II of the pre-proposal question and answer document. The average number of images per return corresponds to the average number of pages per return.

62 - What is the budget for this project?

Response: Please see the response to question #8.

63 – Page 5 The RFP indicates that it is LDR's goal is "to reduce and simplify systems maintenance tasks and costs". What are the costs associated with systems maintenance task today?

Response: Annual costs vary from year to year. On average, $400,000 is spent yearly on system maintenance tasks.

64 – Page 29 Second major bullet from the bottom of the page ("The proposer should describe…") The use of the term "remittances" in this section is confusing. Does this mean "checks" instead? If so, then is the state asking for the ability to clear all checks via paper if the T1 line is down, for instance? Or is the state referring to the clearing exception items that do not meet the standards for electronic clearing?

Response: "Remittances" means checks and money orders. The proposed solution should also include the capability for presenting items for deposit in emergency situations such as the T1 line being down.

65 – Page 70 "Check Amount Errors". Can we assume that a keyed check amount is considered an "error" if it differs from the final amount assigned to that check after CAR/LAR, keying, balancing/reconciliation are completed?

Response: Yes.

66 - Page 6; third bullet - Will LDR be responsible for any fee's or costs from the USPS Confirm Services, or should these fee's/costs be included in the vendors pricing?

Response: LDR will be responsible for these fees/costs.

67 - Page 7; third bullet - In order to ensure proper sizing, can LDR provide the volume of pages that are being microfilmed today?

Response: LDR does not have any available stats of microfilmed documents. Approximately 5% of the annual volume of documents is microfilmed. The proposed solution should provide for the reduction or elimination of microfilmed documents.

68 - Page 7 states a desire to "improve on the encoding process"; while page 23, fifth bullet states a requirement of "encode the check amount on the check". If electronic presentment of the check is performed for deposit is their still a requirement to physically encode the checks?

Response: Physical encoding will not be required for checks presented electronically.

69 - Page 13; Item 1.10 - Performance Bond - If the vendor is willing to accept a single payment at the end of the implementation and upon Acceptance of all the phases, is a Performance Bond still required?

Response: The Performance Bond is a mandatory requirement.

70 - Page 26; Item 2.4.4 - Is it the intent of LDR to have the vendor incorporate into the solution the current 9000M and ImageTrac II scanners for use with the new solution?

Response: That should be determined in the proposed solution.

71 - Page 2, 1ˢᵗ paragraph, sentence: "Separate post office boxes for the major taxes are utilized to assist in the sorting of mail."
- Can you provide a listing of all the current post office boxes and a breakdown of the post office box each tax type is received in?
- Are there post office boxes dedicated to receiving payment returns only? Non-payment returns only?
  - If so, can you provide a listing of the post office boxes and the type of returns received in each (payment only, non-payment only, payment & non-payment mixed)?

Response: The proposed solution should provide recommendations on the most effective method to receive, open, sort, and process incoming mail. LDR will work with the Contractor in implementation of these recommendations.

72 - Page 6, Bullet 2: "Provide notification to the integrated tax system that reply mail…"
- Can you define the term "unstructured barcodes"?
- Are barcodes to be included on reply mail only or is it anticipated that all future forms will contain barcodes?

Response: Unstructured barcodes are barcodes created and used by LDR for internal applications. The proposed solution should include recommendations for the design and use of unstructured barcodes. LDR will work with the successful vendor in re-designing forms and building barcodes to implement an efficient solution.

73 - Page 6, Bullet 3: "Utilize USPS confirm mail tracking …"
- Is this for tracking of mail sent from LDR or also for all incoming mail that did not originate from LDR? What information will be stored and how will the new solution be expected to access it?

Response: This is for both mail sent from LDR and incoming mail that did not originate from LDR. The proposed solution should describe what information will be stored and how the new system will access and utilize the information.

74 - Page 7, Bullet 4: "Provide the capability to view captured data prior to…"
- Is this requirements meant to imply the need for a QA step or a different requirement for reviewing data?

Response: This is a requirement for end user review of data and images that have been captured by the system before output.

75 - Page 23, Bullet 9: "Process and associate items included in complex document mixes …"
- What are the rules for handling "multis" payments, especially when the totals and the documents do not match? For example, are non-balancing transactions accepted or rejected? If accepted, how are odd funds amounts apportioned to the documents for posting, for both overpay and underpay cases? Are there dollar or percentage limits to under/overpay difference allowed? Do these rules differ by tax application?

Response: The current system and rules for processing "multi" payments and returns is very inefficient. The proposed solution should provide an efficient means of processing "multi" payments and returns.

76 - Page 23, Bullet 7: "Provide controls to track payments processed by mail date, deposit date, and tax classification code."
- Is the tax classification code used for transmissions and reporting?
- Is the tax classification code located on all documents being scanned?
- Does the tax classification code match the tax type listed in Attachment 2 of the "Pre-Proposal Conference Questions and Answers" document ("03440702.doc")? If not, can you provide a listing of the tax classification code for each tax type listed in Appendix H?

13

Response: Tax classification codes are used for transmissions and reporting. The classification code is determined by the form id of the document being processed. The Vista Capture application, which will continue to perform the tax classification during the phased implementation, only needs the form id supplied to it by the proposed solution.

77 - Page 23, Bullet 16: "Provide for electronic presentment of paper payments for deposit such as Check 21, and ARC."
- Can you provide the Check21 and\or ARC formats used by the LDR deposit banks?
- Can you provide any batch limitations\restrictions from the bank(s) that will be receiving the Check21 file?
- Have you determined who will be used to decision ARC items?

Response: Check21 and ARC are not currently in use by LDR so we cannot provide any formats or batch limitations/restrictions. JPMorgan Chase currently provides banking services to the State. The proposal should provide recommendations for the decisioning or ARC items.

78 - Page 24, Bullet 5: "Provide for creating a payment output file using a UDF …"
- Do the UDF payment files match the sample format provided in Appendix E? Do the UDF files created for payment work have the same format as the files created for non-payment work?
- Can you provide samples of the data files from GenTax that need to be received and reconciled?

Response: UDF payment files match the sample format provided in Appendix E. Data files cannot be provided at this time due to taxpayer confidentiality restrictions. Sample file will be provided to the successful Contractor after a contract has been signed.

79 - Page 24, Bullet 13: "Centrally control the assignment of DLN's …"
- Does the backend GenTax system require contiguous DLN's or does it accept batches with missing items\DLN's?
- Can you provide the format requirements for the DLN to be used by tax\form type?
- Does GenTax have specific DLN requirements for incoming data files by tax type? Year? Form Type?
    - For example, do corporate tax and personal income tax require the use of a different DLN?

Response: GenTax does not require contiguous DLN's. Each documents processed is to have a unique DLN assigned to it. There are no format requirements; the proposer is free to recommend any format for the proposed solution.

80 - Page 25, Bullet 2: "Provide separate production and archival databases for storage of data …"
- Is this a requirement to maintain statistical reporting information only or does it also include the need to access all data prior to export to GenTax?

Response: Both.

81 - Page 25, Bullet 5: "Provide for an interface to capture images and data from the Opex 3690i's."

- Is it anticipated the Opex software be used to run the Opex scanners?

Response: Yes, but the proposed solution can provide for a different software product.

82 - Page 25, Bullet 9: "Configure all scanning equipment with the functionality to …"

- There are different hardware configurations (number of outsort bins, etc.) on the current scanners within the environment. While the scanners need to be configured to run all tax types is it understood the processing and output of data will be dependent upon the hardware configurations of each scanner?

Response: The goal is to be able to have any tax form or tax payment received by the Department processed on the Image Trac 3 and 4's scanning devices. LDR will work with the selected vendor to determine the best use of the Image Trac 2, Scan Optics 9000m and the Opex 3690I scanning devices.

83 - Page 26, Bullet 6: "The image quality of check images created by the solution must meet Check21 requirements."

- Is this requirement meant to imply the Federal Reserves Image Quality standard? Or does the bank used for LDR deposits have standards that must be met? If so, can you provide these bank standards?

Response: Federal Reserve's Image Quality. LDR is not aware of any bank standards outside those of the Federal Reserve.

84 - Page 29, 2nd major Bullet from the bottom: "The proposer should describe all equipment necessary to accomplish …"

- Does this requirement for redundancies only pertain to the equipment to be used for checks that cannot be processed via Check21?

Response: Yes.

85 - Page 70, last row: "Audit - Check Amount Errors"

- Can you define this term? Or can we assume that a keyed check amount is considered an "error" if it differs from the final amount assigned to that check after CAR/LAR, keying, balancing/reconciliation are completed?
- What are the current error rates being achieved?

Response: The assumption is correct. LDR does not have error rate statistics.

86 - Page 79, Appendix G:

- Different job numbers contain the same description\tax. For example, job numbers 504, 524, 534, 564, etc. have "TATR" listed as the description\tax. Can additional descriptive information be provided to highlight the differences between each job?

Response: An updated version can be found at the end of this document.

87 - Page 79, Appendix G and Page 84, Appendix H:

- Is there a one to one correspondence of Jobs in Appendix G to the Taxes listed in Appendix H? If not, can additional information be provided to match the jobs in Appendix G with the taxes in Appendix H?

Response: There is not a one to one correspondence. Multiple jobs exist for the same tax type. The many job types have led to inefficiencies in the document prep process. The proposed solution should provide recommendations for improvement.

88 - Page 84, Appendix H:
- Can you define the columns "keyed" and "scanned"?

Response: "Keyed" refers to heads down keying directly into a Gentax application. "Scanned" refers to documents processed through the Vista Capture application and transmitted via UDF format files to Gentax.

89 - Page 84, Appendix H:
- Can you provide an estimate of the number of checks processed last year across all taxes?
- Can you provide an estimate of the number of checks with coupons processed last year across all taxes?

Response: Approximately 2,000,000 checks were processed during fiscal year 2007-2008. The number of checks processed with coupons or voucher sized documents is approximately 1,100,000.

90 - Pre-Proposal Conference Question 16 and Answer:
- Attachment II appears to contain rows lacking information in columns 3, 4, and 5. For example, Tax Type 122 and Tax Type 142 lack information in columns 3, 4 and 5. Can an updated version of this attachment be provided that contains information for all rows in column 3, 4 and 5?
- Attachment I is organized by Tax while attachment II is organized by Tax Type number. It is difficult to translate the output volumes contained in Attachment II to the appropriate Tax sections in Attachment I. Can an update be provided to allow for the correlation of the output volumes in Attachment II to the categories in Attachment I?

Response: An updated version of Attachment II can be found at the end of this document. Attachment I depicts the number of return and payment transactions that were "keyed" and "scanned". Attachment II represents the average number of page images for scanned transactions. The two documents are not meant to be correlated.

91 - Pre-Proposal Conference Questions 17 & 19 – Q & A:
- Is it to be assumed that all forms included in the packet and all schedules to be found on the websites require data capture? If not, can you indicate which schedules require data capture?
- Is it to be assumed for every form\schedule requiring data capture that every field needs to be captured? If not, can you provide a list of the fields that require capture from each form\schedule?

Response: All forms and schedules should be assumed to require data capture. Every field on the forms/schedules should also be assumed to require data capture.

**Image
Output
Summary
by Tax**

				Trans Count	Image Count	Avg Images per Trans
Tax Type:	001	001	ALL	**Central Registration**	**15,617**	**21,430**	**1**
Tax Type:	100	100	**All**	**General Suspense**	**427**	**4,253**	**10**
Tax Type:	104	104	**Manual**	**Contractors Fee, Cash Bond Account**	**23**	**77**	**3**
Tax Type:	110	110	**Severance**	**Oil Detail Returns**	**8,330**	**19,918**	**2**
Tax Type:	111	111	**Severance**	**Oil Summary Period Payments**	**136**	**382**	**3**
Tax Type:	112	112	**Severance**	**Oil Severance**	**114**	**364**	**3**
Tax Type:	113	113	**Severance**	**Oil Summary Returns Money**	**290**	**997**	**3**
Tax Type:	114	114	**Severance**	**Oil Summary Returns No Money**	**8,167**	**17,089**	**2**
Tax Type:	115	115	**Severance**	**Oil Incapable Applications**	**923**	**2,500**	**3**
Tax Type:	117	117	**Severance**	**Oil Incapable Returns**	**5,024**	**10,252**	**2**
Tax Type:	119	119	**Severance**	**Oil Incapable Returns**	**714**	**1,123**	**2**
Tax Type:	120	120	**Severance**	**Gas Detail Returns**	**7,265**	**18,462**	**3**
Tax Type:	121	121	**Severance**	**Gas Summary Period Payments**	**505**	**1,270**	**3**
Tax Type:	122	122	**Severance**	**Gas Severance**	**152**	**488**	**3**
Tax Type:	123	123	**Severance**	**Gas Summary Returns Money**	**3,456**	**11,278**	**3**
Tax Type:	124	124	**Severance**	**Gas Summary Returns No Money**	**3,852**	**8,211**	**2**
Tax Type:	125	125	**Severance**	**Gas Incapable Applications**	**828**	**2,689**	**3**
Tax Type:	127	127	**Severance**	**Gas Monthly Returns for Incapable Wells**	**2,437**	**5,555**	**2**
Tax Type:	129	129	**Severance**	**Gas Monthly Returns for Exempt Wells**	**615**	**884**	**1**
Tax Type:	141	141	**Severance**	**Minerals Summary Period Payments**	**20**	**50**	**3**
Tax Type:	142	142	**Severance**	**Mineral Severance**	**16**	**36**	**2**
Tax Type:	143	143	**Severance**	**Minerals Summary Returns Money**	**650**	**2,339**	**4**

Tax Type:	144	144	Severance	Minerals Summary Returns No Money	346	907	3
Tax Type:	150	150	Severance	Timber Detail Returns - T1B	153	244	2
Tax Type:	151	151	Severance	Timber Summary Period Payments	49	127	3
Tax Type:	152	152	Severance	Timber Severance	32	92	3
Tax Type:	153	153	Severance	Timber Summary Returns Money	853	3,247	4
Tax Type:	154	154	Severance	Timber Summary Returns No Money	896	3,848	4
Tax Type:	209	209	Corporation	Corp Field Audit-8000-Image	468	25,155	54
Tax Type:	241	241	Corporation	Corporation Period Payments	30,310	72,261	2
Tax Type:	242	242	Corporation	Initial Franchise Tax Returns - Money Returns	1,344	5,131	4
Tax Type:	243	243	Corporation	Corporation Money Returns	83,228	1,241,233	15
Tax Type:	244	244	Corporation	Corporation No Money Returns	89,645	1,453,697	16
Tax Type:	245	245	Corporation	Tentative Refunds From Loss Carrybacks	650	3,910	6
Tax Type:	247	247	Corporation	Initial Franchise Tax Returns - No Money Returns	287	684	2
Tax Type:	249	249	Corporation	Corporation Insurance Rebate	945	6,446	7
Tax Type:	250	250	Corporation	Declaration of Estimated Tax Payments	19,945	47,319	2
Tax Type:	251	251	Corporation	Extension - Including Tentative Payments	13,398	44,317	3
Tax Type:	256	256	Corporation	Corporation Extension - No Money	6,137	10,138	2
Tax Type:	282	282	Corporation	Corp-8000-A/R	4,561	18,255	4
Tax Type:	308	308	Withholding	W/H PPSD-8000-Image	23	159	7
Tax Type:	341	341	Withholding	Withholding Period Payments	28,242	66,368	2
Tax Type:	343	343	Withholding	L-1 Money Returns	392,036	899,589	2
Tax Type:	344	344	Withholding	L-1 No Money Returns	113,581	149,730	1
Tax Type:	350	350	Withholding	L-3 No Money Returns	91,632	144,101	2
Tax Type:	353	353	Withholding	L-3 Money Returns	1,165	3,173	3
Tax Type:	381	381	Withholding	Withholding-1099 Period Payments	2	4	2
Tax Type:	382	382	Withholding	W/H PPSD-8000-Image	7,315	25,622	4
Tax Type:	383	383	Withholding	Withholding-1099 Money Return	15	49	3

Tax Type:	384	384	Withholding	Withholding-1099 No Money Return	26	62	2
Tax Type:	400	400	Sales	Contractor Fee Non Resident	1,262	2,756	2
Tax Type:	408	408	Sales	Sales PPSD-8000-Image	3	103	34
Tax Type:	441	441	Sales	Sales Period Payments	28,683	66,599	2
Tax Type:	443	443	Sales	Sales - Money Returns	425,722	1,359,356	3
Tax Type:	444	444	Sales	Sales - No Money Returns	247,062	542,347	2
Tax Type:	451	451	Sales	Hotel/Motel Period Payments	85	247	3
Tax Type:	453	453	Sales	Hotel/Motel Money Returns	1,348	3,311	2
Tax Type:	454	454	Sales	Hotel/Motel No Money Returns	1,174	1,757	1
Tax Type:	461	461	Sales	Automobile Rental Period Payments	20	48	2
Tax Type:	462	462	Sales	Automobile PPSD-8000-Image	4	17	4
Tax Type:	463	463	Sales	Automobile Rental - Money Returns	348	755	2
Tax Type:	464	464	Sales	Automobile Rental - No Money Returns	693	857	1
Tax Type:	471	471	Sales	New Hotel/Motel Period Payments	318	737	2
Tax Type:	473	473	Sales	New Hotel/Motel - Money Returns	5,859	13,747	2
Tax Type:	474	474	Sales	New Hotel/Motel - No Money Returns	854	1,256	1
Tax Type:	482	482	Sales	Sales-8000-A/r	5,524	18,371	3
Tax Type:	486	486	Sales	Sales-8000-Image	1	20	20
Tax Type:	491	491	Sales	New Orleans Exhibition Hall Tax Period Payments	157	385	2
Tax Type:	493	493	Sales	New Orleans Exhibition Hall Tax - Money Returns	4,152	9,852	2
Tax Type:	494	494	Sales	New Orleans Exhibition Hall Tax - No Money Returns	2,224	3,165	1
Tax Type:	504	504	Fuel Tax	Fuel Tax-Terminal Operator Monthly-No Money Returns	261	1,156	4
Tax Type:	514	514	Fuel Tax	Fuel Tax-Terminal Operator Annual-No Money Returns	46	325	7
Tax Type:	521	521	Fuel Tax	Fuel Tax-Distributor/Exporter/Blender-Period Payments	25	56	2
Tax Type:	522	522	Fuel Tax	FT-Dist-Export-Blend	2	5	3

Tax Type:						
Tax Type:	523	523	Fuel Tax	Fuel Tax-Distributor/Exporter/Blender-Money Returns	150	1,197	8
Tax Type:	524	524	Fuel Tax	Fuel Tax-Distributor/Exporter/Blender-No Money Returns	2,218	11,757	5
Tax Type:	531	531	Fuel Tax	Fuel Tax-Supplier Permissive-Period Payments	15	33	2
Tax Type:	533	533	Fuel Tax	Fuel Tax-Supplier Permissive-Money Returns	133	1,112	8
Tax Type:	534	534	Fuel Tax	Fuel Tax-Supplier Permissive-No Money Returns	1,331	4,310	3
Tax Type:	541	541	Severance	Oilfield Restoration Gas - Period Payments	63	171	3
Tax Type:	543	543	Severance	Oilfield Restoration Gas - Money Returns	1,160	3,831	3
Tax Type:	544	544	Severance	Oilfield Restoration Gas - No Money Returns	741	1,592	2
Tax Type:	551	551	Severance	Oilfield Restoration Oil - Period Payments	10	30	3
Tax Type:	553	553	Severance	Oilfield Restoration Oil - Money Returns	293	1,006	3
Tax Type:	554	554	Severance	Oilfield Restoration Oil - No Money Returns	416	955	2
Tax Type:	561	561	Fuel Tax	Fuel Tax-Importer-Period Payments	24	78	3
Tax Type:	562	562	Fuel Tax	FT-Importer	1	7	7
Tax Type:	563	563	Fuel Tax	Fuel Tax-Importer-Money Returns	190	1,494	8
Tax Type:	564	564	Fuel Tax	Fuel Tax-Importer-No Money Returns	986	3,036	3
Tax Type:	571	571	Composite	Composite Tax Period Payment	196	482	2
Tax Type:	572	572	Composite	IND Income - Composite	7	71	10
Tax Type:	573	573	Composite	Composite Tax Return - Money Returns	1,033	16,345	16
Tax Type:	574	574	Composite	Composite Tax Return - No Money Returns	1,416	20,243	14
Tax Type:	575	575	Composite	Composite Extensions with Money	381	1,373	4
Tax Type:	576	576	Composite	Composite Extensions with No Money	644	1,175	2
Tax Type:	582	582	Oilfield	Oilfield-Oil	14	55	4
Tax Type:	591	591	Fuel Tax	Fuel Tax-Fuel Transporter-Period Payments	10	23	2
Tax Type:	593	593	Fuel Tax	Fuel Tax-Fuel Transporter-Money Returns	3	18	6
Tax Type:	594	594	Fuel Tax	Fuel Tax-Fuel Transporter-No Money Returns	1,242	6,482	5
Tax Type:	600	600	Income	Income -Discovery	12,082	44,043	4

Tax Type:	604	604	Income	Income - Bankruptcy	1	3	3
Tax Type:	614	614	Income	Inc-8000-A/R	18,691	58,507	3
Tax Type:	641	641	Income	DSS Child Support Collections	2	5	3
Tax Type:	650	650	Income	Current Year Extension - No Money	9,434	13,552	1
Tax Type:	651	651	Income	Current Year Extension - Money	14,545	45,192	3
Tax Type:	654	654	Income	Prior Year Returns - Refund	1	2	2
Tax Type:	659	659	Income	Prior Year Credit	2	3	2
Tax Type:	660	660	Income	Individual Income Insurance Rebates	11,599	40,234	3
Tax Type:	661	661	Income	Income Period Payments	157,548	371,750	2
Tax Type:	663	663	Income	Individual Income Returns - Money	429,224	1,643,670	4
Tax Type:	664	664	Income	Individual Income Returns - No Money	1,117,451	4,620,979	4
Tax Type:	665	665	Income	Declarations of Estimated Tax Payments	218,756	456,877	2
Tax Type:	666	666	Income	Declaration and Money Return	2	10	5
Tax Type:	668	668	Income	Current Year Returns - No Remittance, No Tax	2	9	5
Tax Type:	669	669	Income	Current Year - Current to Next Year Tax	198	989	5
Tax Type:	683	683	Income	Non-Resident Individual Athlete - Money Returns	17	189	11
Tax Type:	684	684	Income	Non-Resident Individual Athlete - No Money Returns	142	1,420	10
Tax Type:	688	688	Income	Natural Disaster Image	95,713	392,281	4
Tax Type:	691	691	Income	Fiduciary Returns	2	8	4
Tax Type:	701	701	Excise	Alcohol Tax Period Payments	6	14	2
Tax Type:	702	702	Excise	Alcohol	1	2	2
Tax Type:	703	703	Excise	Alcohol Tax - Money Returns	262	1,574	6
Tax Type:	704	704	Excise	Alcohol Tax - No Money Returns	314	859	3
Tax Type:	711	711	Excise	Beer Tax Period Payments	5	12	2
Tax Type:	712	712	Excise	Beer	2	8	4
Tax Type:	713	713	Excise	Beer Tax - Money Returns	74	365	5
Tax Type:	714	714	Excise	Beer Tax - No Money Returns	509	1,953	4

Tax Type:							
Tax Type:	721	721	Excise	Gasoline Dealer Period Payments	4	15	4
Tax Type:	722	722	Excise	Gasoline Dealer	1	1	1
Tax Type:	723	723	Excise	Gasoline Dealer - Money Returns	2	6	3
Tax Type:	724	724	Excise	Gasoline Dealer - No Money Returns	70	277	4
Tax Type:	732	732	Excise	Gasoline Jobber - 8000-Image	1	3	3
Tax Type:	752	752	Excise	Gasoline Refund	3	7	2
Tax Type:	754	754	Excise	Gasoline Refunds - Refund Claims Requests	443	1,241	3
Tax Type:	761	761	Excise	Inspection and Supervision Fee - Period Payments	274	666	2
Tax Type:	762	762	Excise	Inspection & Supv.	37	104	3
Tax Type:	763	763	Excise	Inspection and Supervision Fee - Money Returns	4,131	13,495	3
Tax Type:	764	764	Excise	Inspection and Supervision Fee - No Money Returns	792	1,615	2
Tax Type:	781	781	Excise	Special Fuels Decal - Period Payments	12	36	3
Tax Type:	782	782	Excise	Special Fuels Decals	7	33	5
Tax Type:	783	783	Excise	Special Fuels Decal - Money Returns	109	399	4
Tax Type:	784	784	Excise	Special Fuels Decal - No Money Returns	62	165	3
Tax Type:	791	791	Excise	Hazardous Waste - Period Payments	24	66	3
Tax Type:	792	792	Excise	Special Fuels Decals	11	25	2
Tax Type:	793	793	Excise	Hazardous Waste - Money Returns	101	658	7
Tax Type:	794	794	Excise	Hazardous Waste - No Money Returns	932	2,852	3
Tax Type:	805	805	Excise	F/T Fuel Floor Stock	1	4	4
Tax Type:	821	821	Excise	Special Fuels Supplier Period Payments	12	31	3
Tax Type:	822	822	Excise	Special Fuel Supplier	4	14	4
Tax Type:	823	823	Excise	Special Fuels Supplier - Money Returns	3	10	3
Tax Type:	824	824	Excise	Special Fuels Supplier - No Money Returns	111	459	4
Tax Type:	831	831	Excise	Special Fuels User Period Payments	2	4	2
Tax Type:	832	832	Excise	Special Fuel User-8000-A/R	1	2	

Formatted: Spanish (International Sort)

Tax Type:	833	833	Excise	Special Fuels User - Money Returns	4	15	4
Tax Type:	834	834	Excise	Special Fuels User - No Money Returns	28	75	3
Tax Type:	841	841	Excise	Tobacco Tax Return - General Payments	609	1,477	2
Tax Type:	842	842	Excise	Tobacco-8000-A/R	58	197	3
Tax Type:	843	843	Excise	Tobacco Tax Return - Money Returns	604	4,701	8
Tax Type:	844	844	Excise	Tobacco Tax Return - No Money Returns	781	4,817	6
Tax Type:	853	853	Excise	Tobacco Tax Stamp Invoice - Money Returns	391	1,286	3
Tax Type:	854	854	Excise	Tobacco Tax Stamp Invoice - No Money Returns	202	335	2
Tax Type:	855	855	Excise	Tobacco Stamps Debit Device	1,311	4,515	3
Tax Type:	864	864	Excise	Tobacco Meter Stamp - No Money Returns	1	7	7
Tax Type:	870	870	Excise	F/T Distributor/Exporter/Blender	12	87	7
Tax Type:	873	873	Excise	Tobacco Tax Wholesale Permit - Money Returns	2	15	8
Tax Type:	874	874	Excise	Tobacco Tax Wholesale Permit - No Money Returns	3	12	4
Tax Type:	881	881	Excise	Transportation & Communications Utilities Tax Period Payments	129	296	2
Tax Type:	882	882	Excise	Transportation Communications-8000-A/r	24	83	3
Tax Type:	883	883	Excise	Transportation & Communications Utilities Tax - Money Returns	1,128	3,674	3
Tax Type:	884	884	Excise	Transportation & Communications Utilities Tax - No Money Returns	1,014	2,045	2
Tax Type:	891	891	Excise	Special Fuels Refund - Period Payments	5	10	2
Tax Type:	892	892	Excise	Special Fuel Refund	1	2	2
Tax Type:	893	893	Excise	Special Fuels Refund - Money Returns	1	7	7
Tax Type:	894	894	Excise	Diesel Fuels Refund - No Money Returns	1,185	4,256	4
Tax Type:	901	901	Fuel Tax	Fuel Tax-Aviation Period Payments	4	8	2
Tax Type:	903	903	Fuel Tax	Fuel Tax-Aviation - Money Returns	1	3	3
Tax Type:	904	904	Fuel Tax	Fuel Tax-Aviation - No Money Returns	92	448	5
Tax Type:	912	912	Fuel Tax	Special Fuel Refund	8	17	2
Tax Type:	913	913	Excise	IFTA Application - Money Returns	54	288	5

Tax Type:	914	914	Excise	Internation Fuel Tax Agrem.App.No Money	67	92	1
Tax Type:	922	922	Excise	Internation Fuel Tax Agrem.App.No Money	3	23	8
Tax Type:	923	923	Excise	IFTA Decals - Money Returns	2,313	7,758	3
Tax Type:	924	924	Excise	Internation Fuel Tax Agrem.App.No Money	1,910	2,613	1
Tax Type:	931	931	Excise	IFTA Returns Period Payments	758	1,736	2
Tax Type:	932	932	Excise	Internation Fuel Tax Agrem.App.No Money	58	248	4
Tax Type:	933	933	Excise	IFTA Returns - Money Returns	3,339	12,860	4
Tax Type:	934	934	Excise	IFTA Returns - No Money Returns	5,871	14,166	2
Tax Type:	941	941	Excise	IFTA Money From Other States - IFTA Funds Received	400	1,026	3
Tax Type:	951	951	Excise	Retail Alcoholic Beverage - General Payments	1	3	3
Tax Type:	954	954	Excise	Retail Alcoholic Beverage - No Money Returns	4	14	4
Tax Type:	961	961	Excise	Direct Shipper Sparkling Wines Period Payments	5	12	2
Tax Type:	962	962	Excise	Retail Alcoholic Beverage No Money Returns	1	6	6
Tax Type:	963	963	Excise	Direct Shipper Sparkling Wines - Money Returns	693	5,540	8
Tax Type:	964	964	Excise	Direct Shipper Sparkling Wines - No Money Returns	1,154	2,990	3
Tax Type:	965	965	Excise	Direct Shipper Sparkling Wines Original Applications - Money Returns	74	581	8
Tax Type:	966	966	Excise	Gas User	2	6	3
Tax Type:	967	967	Excise	Direct Shipper Sparkling Wines Renewal Applications - Money Returns	119	547	5
Tax Type:	968	968	Excise	Direct Shipper Sparkling Wines Renewal Applications - No Money Returns	23	61	3
Tax Type:	973	973	Fuel Tax	Fuel Tax-Fuel Backup - Money Returns	4	16	4
Tax Type:	974	974	Fuel Tax	Fuel Tax-Fuel Backup - No Money Returns	4	7	2
Tax Type:	981	981	Fuel Tax	Fuel Tax-Floor Stock Period Payments	23	53	2
Tax Type:	982	982	Excise	Gas User	5	12	2
Tax Type:	983	983	Fuel Tax	Fuel Tax-Floor Stock - Money Returns	10	37	4
Tax Type:	984	984	Fuel Tax	Fuel Tax-Floor Stock - No Money Returns	54	198	4

Tax Type:	998	998	Various	Mixed Tax Type No Money	73	252	3

Overall Average

Grand Total :					3,803,721	14,255,957	3.75